

## Instructions for resetting the FIT login password

1. Click on the "Forgot your password" link in the login screen (1) Sign in with your sign in name Forgot your password? Don't have an account? Sign up now Sign in with your social account 2. Enter your e-mail address (1). Then click on "Send verification code" (2). A verification code will now be sent to this email address. The e-mail address you entered must be the one you used to register with us. (This is the e-mail address to which the initial password was sent. If you don't know it, please contact info@fit-ebike.ch) 3. You will now receive an email containing a 6digit code (1). Make sure you check your "Spam/Junk e-mail" folder.



4. Now enter this code in the "Verification Code" field (1). Then click on "Verify code" If you have not received an e-mail, click on "Send new code" (3) 5. If the check is successful, you can now enter a new password. Fill in boxes 1 + 2 and click on "Continue" (3) 6. Your password will now be saved, and you will be redirected to the website.